Certificate No: CS092



This is to certify that the Customer Satisfaction Management System of



CITY PROFESSIONAL MANAGEMENT LIMITED

城市專業管理有限公司

10/F, 9 Po Lun Street, Lai Chi Kok, Kowloon, Hong Kong 香港九龍荔枝角寶輸街 9 號 10 樓

City Services Group (Human Resources - Recruitment Centre) 9A-9C, 9/F, 9 Po Lun Street, Lai Chi Kok, Kowloon, Hong Kong 城市服務集團(人力資源-招聘中心) 香港九龍荔枝角寶輪街 9 號 9 樓 9A-9C 室

complies with the requirements of

ISO 10002 : 2018

customer satisfaction management system standard, applicable to:

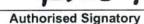
Design and provision of property and facility management services
Provision of cleansing service and Provision of security guarding service
(The other certification site including the headquarter of City Professional Management Limited and Hong Kong Housing Authority estates managed under contract, as detailed in the accompanying appendix

設計和提供物業和設施管理服務 提供清潔服務和提供警衛服務

(適用於附件所示的認證地點包括城市專業管理有限公司總部及所有香港房屋委員會轄下的屋村管理合約)

Signed for and on behalf of

ACCREDITED CERTIFICATION INTERNATIONAL LIMITED



Registered address: Unit 1901, Yen Sheng Centre, 64 Hoi Yuen Road, Kwun Tong, Kowloon, Hong Kong Tel (852) 39778988 Fax (852) 28061940 Email:enquiry@aci-limited.com Website: www.aci-limited.com Note: This certificate remains the property of Accredited Certification International Limited and shall be returned immediately upon request. In accordance with the ACI Regulations, the ACI undertakes no liability or responsibility for any management system outputs supplied in accordance with the requirements of this Certification Scheme. Further clarifications regarding the scope of this certificate and the applicability of ISO 10002:2018 requirements may be obtained by consulting the organization. Initial certification was originally certified against the requirement of ISO 10002:2014.

To check the validity of certificate, please call: (852) 39778988