

City Professional Management Limited
10/F, No.9 Po Lun Street,
Lai Chi Kok,
Kowloon, Hong Kong

Our Ref.: MET/C3.3/2020/0145

24 January 2020

Attn: Mr. Felix Lam – Senior Recreation Services Manager

Dear Mr. Lam,

Commendation from Resident of Metro Town

We are pleased to inform you that we have received commendation from our resident on 30 December 2019 on the outstanding customer services of your staff.

Please convey our gratitude and appreciation to your frontline staff especially to Miss Lin Ka Hing, Anna whom had been named and praised by the resident.

We again would like to express our appreciation to your effort on delivering quality services.

Yours sincerely



Wing Cheung
Property Manager

WC/AY/lc

c.c. Miss Lin Ka Hing, Anna