

City Professional Management Limited
10/F, No. 9 Po Lun Street
Lai Chi Kok
Kowloon, Hong Kong

Your Ref.:-

Our Ref.: CIP/2019/L0373

30 April 2019



Attn.: Mr. Patrick Li – Director

Dear Mr. Li,


Letter of Appreciation

We have received some positive comments from our resident to Club Officer, Ms. Lai Hiu Lam, Avis (Staff No. 12713) regarding her proactive working attitude. We would like to take this opportunity to express our appreciation for her outstanding performance.

We are glad to know that she is delivering eminent service in our estate and please convey our note of commendation to her accordingly. We hope that your team can continuously provide good service to our residents.

Should you have further enquiries on this matter, please do not hesitate to contact our Assistant Property Manager, Mr. Rocky Wong at 3465 3000.

Yours sincerely,



Kelvin Kwok
Property Manager